



Helping clients make the most of what's left

DEKA Dynamics
Lvl 25/108 St Georges Terrace
Perth, WA 6069
Australia

TERMS AND CONDITIONS INCLUDING REFUND POLICY FOR TRAINING COURSES

- Welcome to the DEKA Dynamics T&C's and refund policy for training courses. If you use this website, you are agreeing to comply with and are bound by the following terms & conditions.
- The term DEKA Dynamics or "us" or "we" refers to the owner of the website whose registered office is Lvl 25/108 St Georges Terrace, Perth WA 6000.
- Our Australian Business Number (ABN) is 91 314 882 468.
- The term "you" or "your" refers to the user or viewer of our website.
- The content of the pages of this website is for your general information and use only. It is subject to change without notice.
- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
- This website contains material which is owned by or licensed to DEKA Dynamics. This material includes, but is not limited to the design, layout, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice which forms part of these terms and conditions.
- All trademarks reproduced in this website which are not the property of or licensed to the operator, are acknowledged on the website.
- Unauthorised use of this website or information contained therein may give claim for damages and/or be a criminal offence.
- Full payment is due before training course commencement, unless otherwise arranged with us.
- Amounts shown exclude any taxes due in country of origin, unless otherwise indicated.
- Full refunds/credits for any amounts paid will be given for cancellation requests received in writing addressed to the Training Coordinator by the close of business two weeks before the course start date. Notwithstanding the delegate's actual training session attendance, no cancellation is accepted for existing/new registration, and/or no refunds/credits are given after this date.
- Substitution requests are allowed and must be received in writing by the Training Coordinator by the close of business no later than one week before course start date.
- Payments will only be considered received by DEKA Dynamics once the funds are cleared and clearly identified in our account. It is the payer's responsibility to ensure that payment information is communicated promptly to DEKA Dynamics for payments to be allocated accordingly. Proof of transfer, remittance advices, etc, will only be accepted/processed once the funds are received/cleared in our account. Delegates are responsible for any bank fees and/or any foreign currency translation fees associated with their payments, and DEKA Dynamics reserves the right to recover these charges where appropriate.
- DEKA Dynamics accepts no liability to any company/person for any loss, financial or otherwise, nor injury or damage howsoever incurred, whether directly from any action or cause whatsoever relating to all courses organised, sponsored or provided by DEKA Dynamics.
- The course may be cancelled if the minimum number of delegates is not achieved. Delegates will be informed one week prior to course start date and course fees will be refunded.